

20 Worst Performing Repair Bureaus of Verizon's 35 in NY
Jan. 2002 - Dec. 2006

Repair Service Bureau	Telephone-POTS Lines (Dec. 2006)	# Mos. Failing OOS>24 Standard	% Mos. Failing OOS>24 Standard
ADIRONDACK	167,030	23/60	38%
CAPITAL NORTH	168,077	23/60	38%
CAPITAL SOUTH	147,008	22/60	37%
EAST BRONX	209,353	26/60	43%
EAST HUDSON	267,027	31/60	52%
EAST SUFFOLK	244,747	30/60	50%
E56	119,996	22/60	37%
JOHNSON CITY	218,717	29/60	48%
NORTH SUFFOLK	204,521	23/60	38%
NORTH WESTCHESTER	325,901	30/60	50%
NORTH/CENTRAL QUEENS	410,249	29/60	48%
NORTH NASSAU	333,888	34/60	57%
SOUTH QUEENS	387,456	33/60	55%
SOUTH WESTCHESTER	329,191	33/60	55%
SOUTH NASSAU	306,107	49/60	82%
SYRACUSE	188,810	29/60	48%
UTICA	111,676	30/60	50%
WEST BRONX	193,559	31/60	52%
WATERFRONT	287,639	22/90	37%
WATERTOWN NORTH	165,266	25/60	42%
TOTAL Verizon-NY	7,749,979	743/2100	35%