



STATE OF NEW YORK
OFFICE OF THE ATTORNEY GENERAL

ERIC T. SCHNEIDERMAN
ATTORNEY GENERAL

DIVISION OF SOCIAL JUSTICE
HEALTH CARE BUREAU

Health Care Helpline (800) 428-9071

The Health Care Bureau's toll-free Helpline provides information and assistance to thousands of New Yorkers annually, including resolution of individual consumer health-related complaints, and ensuring consumers get access to the health care, including health care coverage, to which they are entitled. The Health Care Bureau safeguards the rights of health care consumers statewide through investigation of and enforcement actions against insurers, providers, drug companies and other individuals and entities that engage in fraudulent, misleading, deceptive, or illegal practices in the health care market. In addition, the Bureau advocates for legislation and policy initiatives to enhance the rights of consumers.