

EMPLOYMENT ANNOUNCEMENT

TITLE: INFORMATION TECHNOLOGY SPECIALIST 3/ ITS 3 Prog
STATUS: CONTINGENT-PERMANENT
BUREAU: INFORMATION TECHNOLOGY
LOCATION: LATHAM
SALARY: PEF SG23 (\$84,156 - \$106,454)

MINIMUM QUALIFICATIONS:**Current NYS Employees:**

One year of permanent competitive service as ITS 3, SG-23 or in a position at the SG-23 level or above deemed administrative under Section 52.6 of the Civil Service Law or in a title designated appropriate for Section 70.1 transfer of the Civil Service Law. The transfer cannot be a second consecutive transfer resulting in advancement of more than two salary grades. Candidates reachable on the eligible list for this title will be canvassed and do not need to apply.

NY HELPS:

This title is part of the New York Hiring for Emergency Limited Placement Statewide Program (NY HELPS). For the duration of the NY HELPS Program, this title maybe filled via a non-competitive appointment, which means no examination is required but all candidates must meet the minimum qualifications of the title for which they apply. At this time, agencies may recruit and hire employees by making temporary appointments. In May 2024, if a temporary NY HELPS employee is satisfactorily performing in the position, the appointment will be changed from temporary pending Civil Service Commission Action to permanent non-competitive and the official probationary period will begin. At a future date (within one year of permanent appointment), it is expected employees hired under NY HELPS will have their non-competitive employment status converted to competitive status, without having to compete in an examination. Employees will then be afforded with all of the same rights and privileges of competitive class employees of New York State. While serving permanently in a NY HELPS title, employees may take part in any promotion examination for which they are qualified.

Non-Competitive Minimum Qualifications:

Five years of professional experience in the following computer related areas: network, server, storage, and systems management; telecommunications, IT customer support and training; computer installation, diagnosis, and repair; technical writing; computer security; knowledge management; database administration, design, and management; internet/intranet development, design, and maintenance; information technology project management; design and development of geographic information systems or computer aided drafting applications; computer programming; business/systems analysis; program design; or program testing.

OR

A bachelor's degree in any field including or supplemented by 15 semester credit hours in computer science and two years of experience; or a bachelor's or higher-level degree in any field and three years of experience; or an associate degree with 15 semester credit hours in a computer science field and four years of experience.

For appointment to an Information Technology Specialist 3 Programming (SG-23), you must have:

Five years of professional experience in computer programming which must have involved the planning, configuration, testing, implementation, and/or management of the systems environment that supports the organization's information technology architecture and business needs.

OR

A bachelor's degree in any field including or supplemented by 15 semester credit hours in computer science with at least 9 semester credit hours in programming languages and two years of experience in computer programming; or

a bachelor's or higher-level degree in any field and three years of experience in computer programming; or an associate degree with 15 semester credit hours in programming languages and four years of experience in computer programming.

PREFERRED QUALIFICATIONS:

- Experience with Linux OS (RedHat)
- Experience with Java and maintaining Java Applications
- Experience with Proxy Servers
- Experience with Oracle Troubleshooting (My Oracle Support)
- Experience identifying and diagnosing data flow issues
- Experience working with certificates to implement SSL
- Proficient in Angular and React frontend development
- Proficient Unix shell scripting
- Proficient troubleshooting Applications Server logs
- Ability to handle multiple tasks at once and prioritize those tasks appropriately
- Experience integrating internal and SaaS based applications to an IAM/IDP platform such as Oracle OIM and Azure AD
- Experience supporting end-users in a help desk role or similar user support role
- Experience with any of the following: C#, Java, Web Server Administration, Oracle Software Administration, Unix OS, and Networking

JOB SUMMARY:

Under the direction of an Information Technology Specialist 4, SG25, the Information Technology Specialist 3, SG23, will work within the Enterprise Applications unit. The incumbent will be responsible for internal Front End development of for an internal application, and the maintenance and support of our existing and future Oracle or other Software implementations, and Application Server Implementation and Configuration.

DUTIES:

- Maintain, support, and upgrade our internal Angular application, and ancillary supporting systems.
- Assist with migrations for Internal Applications to new IAM solution, including Azure AD
- Maintain and Manage deployments on Web and App servers
- Documentation of Application Architecture Diagrams
- Certificate Management for SSL
- Create documentation to help support and maintain current/future architecture
- Supervision of ITS-2 staff and/or contracted consultants
- Delegation of tasks to subordinate staff and the testing/verification of task completion and correctness.
- Provide support on tasks needed if OAG IT moves towards a newer IAM solution.
- Other duties as assigned.

HOURS OF WORK:

The agency's hours of operation are Monday through Friday, between 8:30 a.m. and 5:00 p.m. (37.5 hours/week). Scheduling determinations are dependent upon the needs of each bureau and will be communicated during interviews.

HOW TO APPLY

In your submission, you must provide sufficient information to determine from your resume and/or cover letter that you meet the minimum qualifications stated above. If a certificate or degree is required to demonstrate that you meet the minimum qualifications, you must provide proof that you hold the required certificate or degree. To apply, please send your resume, cover letter, and a copy of your degree/transcript (if applicable) to HR.Recruitment@ag.ny.gov. Be sure to include Vacancy # 181677 and Title of the position in the subject heading of your email.

*Candidates from diverse backgrounds are encouraged to apply.
The OAG is an equal opportunity employer and is committed to workplace diversity.*

Posted March 10, 2025