

EMPLOYMENT ANNOUNCEMENT

**TITLE: INFORMATION TECHNOLOGY SPECIALIST 2****STATUS: CONTINGENT-PERMANENT****BUREAU: INFORMATION TECHNOLOGY****LOCATION: LATHAM****SALARY GRADE (SG): PEF 18 (\$66,951 - \$85,138)**

We are seeking talented and motivated support staff to work with our attorneys in the State's law firm. The selected candidate will be part of a fast-paced office, gaining experience while providing public service on behalf of the State of New York. The [Attorney General](#) serves the public interest of all New Yorkers in matters affecting their daily lives, enforcing laws to protect consumers, tenants, patients, workers, investors, and charitable donors. The office coordinates statewide civil and criminal investigations, promoting economic and social justice, encouraging harm-reducing public health strategies, and preserving the state's environment.

Careers with the State offer multiple benefits, including **paid vacation leave (13+ days per year)**, sick leave, **paid State holidays off**, **health insurance** including vision & dental, entry into the **NYS retirement** (pension) system, education and training, eligibility for public student loan forgiveness, and **job stability with promotional opportunities**. Workplace flexibilities include multiple options for employees, including **telecommuting** (up to two days per week) and alternative work schedules.

MINIMUM QUALIFICATIONS**NY HELPS:**

This title is part of the New York Hiring for Emergency Limited Placement Statewide Program (NY HELPS).

For the duration of the NY HELPS Program, this title may be filled via a non-competitive appointment, which means no examination is required but all candidates must meet the minimum qualifications of the title for which they apply.

At a future date (within one year of permanent appointment), it is expected employees hired under NY HELPS will have their non-competitive employment status converted to competitive status, without having to compete in an examination. Employees will then be afforded with all of the same rights and privileges of competitive class employees of New York State. While serving permanently in a NY HELPS title, employees may take part in any promotion examination for which they are qualified.

NON-COMPETITIVE QUALIFICATIONS:

A bachelor's or higher-level degree including or supplemented by 15 semester credit hours in computer science;
OR

A bachelor's or higher-level degree in any field and one year of experience in information technology;
OR

60 semester credit hours including or supplemented by 15 semester credit hours in computer science and one year of professional experience in information technology;
OR

Two years of professional experience in information technology.

OTHER WAYS TO QUALIFY:

Reachable on the Department of Civil Service Eligible list for Information Technology Specialist 2.

OR

Eligible for a lateral transfer or eligible for transfer under 52.6 or 70.1 of the Civil Service Law by having one year of permanent competitive service in an appropriate title. To determine if your current Civil Service title is eligible for transfer to this title, visit the [Career Mobility GOT-IT website](#).

OR

55 B/C: This position is eligible for 55b/c appointment, and candidates with 55b/c eligibility are encouraged to apply. To be eligible for a 55b/c appointment, the candidate must be enrolled in the Civil Service 55b/c program and meet the minimum qualifications listed above.

DUTIES

Under the direction of an Information Technology Specialist 3, SG-23, the Information Technology Specialist 2, SG-18, will be part of a team responsible for the maintenance and support of department Linux and Solaris servers, both in on-premises VMware environment and physical servers, and in Oracle Cloud Infrastructure. This will include both the servers themselves, and applications which run on them, such as Oracle WebLogic, Siebel, and HTTP Server, Docker, Splunk, Nextcloud, HAProxy, and syslog. The incumbent will help with the modernization of system architecture and implementation of DevOps practices within the department.

- Monitor Linux servers for issues and proactively address them to maintain performance and availability.
- Install security updates for Linux servers and the applications running on them.
- Provision and configure new Linux servers as needed for building application environments and other requirements.
- Create and configure resources in Oracle Cloud Infrastructure.
- Automate system administration tasks using custom scripts, system services, Ansible, and other tools.
- Install, configure, upgrade, and troubleshoot WebLogic Domains and other software.
- Assist other teams with account permissions, code migrations, troubleshooting, and access to logs and other files
- Manage SSL certificates, track expiration dates, and renew and update when necessary.
- Create documentation and diagrams of Linux server and application environments.
- Other duties as assigned.

HOURS

The agency's hours of operation are Monday through Friday, between 8:30 a.m. and 5:00 p.m. (37.5 hours/week). Scheduling determinations depend on the needs of each Bureau and will be communicated during interviews.

ADDITIONAL COMMENTS

For new State employees appointed to graded positions, the annual salary is the hiring rate (beginning of the Salary Range) of the position. Promotion salaries are calculated by the NYS Office of the State Comptroller (OSC) in accordance with NYS Civil Service Law, OSC Payroll rules and regulations, and negotiated union contracts.

The Office of the NYS Attorney General (OAG) cannot provide sponsorship for work authorization. Candidates need to be authorized to work in the United States to be employed by this agency. It is incumbent upon employees to maintain work authorization for the duration of their employment with the OAG. This agency does not participate in E-Verify for work authorization purposes.

HOW TO APPLY

In your submission, you must provide sufficient information to determine from your resume and/or cover letter that you meet the minimum qualifications stated above. If a certificate or degree is required to demonstrate that you meet the minimum qualifications, you must provide proof that you hold the required certificate or degree. To apply, please send your resume, cover letter, and a copy of your degree/transcript (if applicable) to HR.Recruitment@ag.ny.gov. Be sure to include the Vacancy # 203521 and Title of the position in the subject heading of your email.

*Candidates from diverse backgrounds are encouraged to apply.
The OAG is an equal opportunity employer and is committed to workplace diversity.*

Posted November 25, 2025