Division of Administration
Information Technology Bureau—Troy
Student Assistant for Business Solutions
Reference No. ITB_TROY_PUGS_FALL_2022

2022 Fall Semester Paid, Part-Time Placement for Undergraduate Students
Application Deadline is September 30, 2022

The New York State Office of the Attorney General’s (OAG) Information Technology Bureau (ITB) has paid placements available for qualified undergraduate students to work with the Business Solutions Team (BST). The BST supports the implementation of major OAG ITB initiatives. The BST is charged with developing enterprise level applications and providing customer-centric solutions involving these technologies. The ITB bureau manages multiple information systems including case management, charities registration and annual reporting, civil recoveries and debt collection, electronic payments, and other mission critical applications and functions.

The duties of the Student Assistant will include but not be limited to the following:
- Tracking and monitoring implementations to help increase effectiveness;
- Conducting research and analysis on the technology used at similar state agencies and entities;
- Preparing memos and presentations to report findings;
- Working collaboratively with staff in ITB and the OAG’s bureaus;
- Assisting with the documentation of existing applications and new application builds;
- Performing data cleansing, analysis, and summarizing large datasets;
- Learn new software applications to assist with proof-of-concept development; and
- Performing other qualitative and quantitative research tasks as needed.

The ITB is seeking applicants with the following qualifications/skills:
- Demonstrated interest in information technology;
- Prior experience in applying quantitative methods in research and/or analytics;
- Prior experience with programming and/or scripting;
- Strong presentation and verbal and written communication skills;
- Organized, self-directed, and curious;
- Experience using the Microsoft Office Suite: Word and Excel (including formulas and pivot tables);
- Knowledge of coding and querying languages (Python, SQL, R, Java, Net) is preferred, data visualization software is a plus (Tableau, Power BI), Azure; and
- An interest in programming and the application development lifecycle.

Placement Details
- The OAG is offering students two program format options during the 2022 fall semester: hybrid or remote. Please review the following for information about each format option.
  1) A hybrid placement option, which means students may report to their designated workstation up to two (2) days per week.
     - Since students working in this format will have an in-office presence, confirmation of their vaccination status is required. If students are not fully vaccinated, they may be required to provide regular negative COVID-19 PCR tests at a frequency determined by the agency. The agency will consider religious and reasonable accommodations. For more information, please contact recruitment@ag.ny.gov.
On the days students will be working remotely, they will need to have access to a reliable computer, a secure internet connection, a phone and a sufficiently quiet and private workspace to telework.

2) A remote placement. Students in this placement format must have access to a reliable computer, a secure internet connection, a phone and a sufficiently quiet and private workspace to telework.

- **Applications from students entering their first year of college/university during the 2022 fall semester will not be considered.**
- **To be eligible for a paid placement, applicants must be able to demonstrate they are full-time undergraduate students in good academic standing as defined by their schools.**
- Students hired for paid fall placements may begin their placements on September 7, 2022 or later.
- Applicants must be available to work 15 hours per week during regular business hours for 10-12 weeks.
- The selected candidate will be hired as a student assistant and paid hourly at the undergraduate student rate, which is $15.00.
- U.S. citizenship and NYS residency are not required, but applicants must be eligible to be employed in the U.S.
- Applications will be accepted online and this placement will be filled on a rolling basis.
- Applicants must be available by video conference for interviews.
- Applicants are encouraged to learn more about the OAG prior to submitting their applications by visiting the **Divisions and Bureaus** and **Media** sections of the OAG website.

**Candidates from diverse backgrounds are encouraged to apply. The OAG is an equal opportunity employer and is committed to workplace diversity.**

**How to Apply**

The following section provides detailed information about the application process and application requirements. Please review the complete list of instructions prior to preparing and submitting your application materials online.

- Applications for paid fall placements are being received online. To apply, please click on the following link: [ITB_TROY_PUGS_FALL_2022](#)
- Please apply to no more than three (3) bureaus/regional offices. Paid placements will be filled on a rolling basis.
- Applications are submitted separately for each bureau/regional office, and an applicant’s candidacy for each application is determined separately by each bureau/regional office.
- **The following documents are required for each application that is submitted:**
  1. **Cover Letter**
     - Address to the Legal Recruitment Unit, 28 Liberty Street, New York, NY, 10005
     - Indicate why you are interested in a placement with the OAG and what makes you a strong candidate.
     - Please indicate your format preference: hybrid or remote.
     - Indicate your availability and preferred work schedule.
  2. **Resume**
     - Ensure your resume is complete and current prior to submitting your application.
  3. **List of three (3) references.**
     - Submit only professional (i.e., supervisor or professor) references.
     - Indicate the nature and duration of your relationship to each reference.
     - Include contact information and email addresses for each reference.
     - Please note, your references will not be contacted until after you interview for the placement.
  4. **Writing Sample**
     - You may choose to submit a paper that you completed for school or a writing sample that you produced during an internship or externship.
     - Submit a sample that demonstrates your ability to analyze and organize information into an effective document.
• Failure to submit a complete application will delay the consideration of your candidacy.
• Please submit your application for a fall placement at least three (3) weeks prior to any deadlines that could impact your candidacy and note this in your cover letter.
• Please allow at least three (3) weeks for your application to be processed and reviewed by the hiring bureau/regional office. You may submit an application status request by clicking here.

If you have questions about a placement with the OAG, the application process or need assistance with submitting your application, please contact Legal Recruitment via email at recruitment@ag.ny.gov.