

Attorney General  
Eric T. Schneiderman

# Consumer Tips



---

## *Consumer Fraud*

- **Don't rush into making purchases or investment decisions. Take your time;**
- **Always carefully read through a contract;**
- **Resist high pressure sales tactics. If something sounds too good to be true, it probably is;**
- **Beware of unsolicited phone offers -- don't be afraid to hang up on telemarketers who are rude or pushy;**
- **Use care when giving out personal information such as bank account or Social Security numbers; never give that information to people you don't know;**
- **Get written estimates;**
- **Ask about refund policies and warranties before you buy;**
- **Prepare a list of questions in advance when considering a major purchase;**
- **Call the Better Business Bureau to find out about a firm's track record.**