

**ATTORNEY GENERAL CUOMO AND FACEBOOK ANNOUNCE  
NEW MODEL TO PROTECT CHILDREN ONLINE**

UNDER THE TERMS OF THE SETTLEMENT, FACEBOOK WILL:

- **Disclose the newly implemented safety procedures on its website as specified by the agreement.**
- **Accept complaints about nudity or pornography, harassment or unwelcome contact confidentially or via an independent email to [abuse@facebook.com](mailto:abuse@facebook.com).**
- **Respond to and begin addressing complaints about nudity or pornography, harassment or unwelcome contact within 24 hours.**
- **Allow Facebook's complaint review process to be examined by an Independent Safety and Security Examiner (ISSE).**
- **Provide users and non users easy online access to the Independent Safety and Security Examiner (ISSE).**
- **Submit to the Office reports prepared by the Independent Safety and Security Examiner (ISSE) evaluating Facebook's performance in responding to complaints.**